

## Walton CHAINTECH Warranty Policy

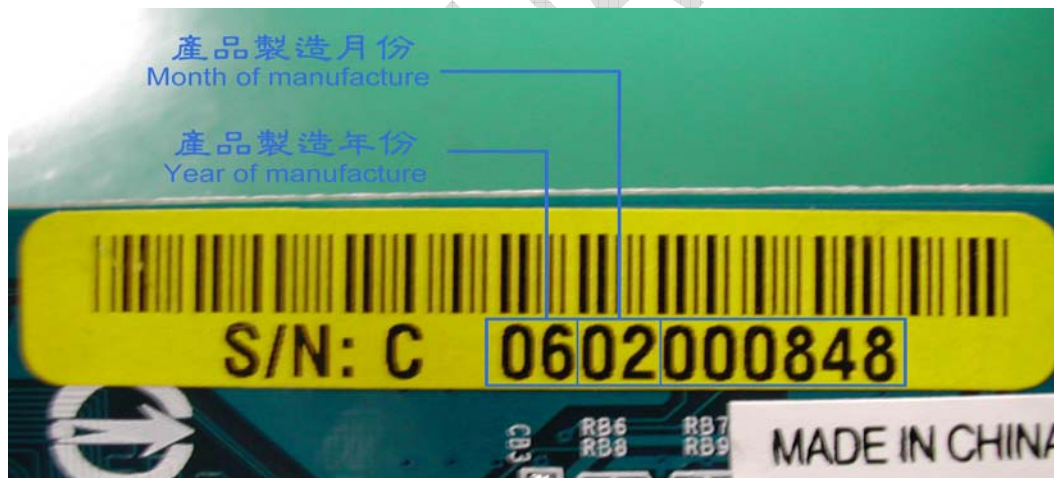
1. This warranty policy applies to all Walton Chaintech products (VGA cards and memory) purchased from all over the world and the expiration date of warranty can be found from the attached serial label. The repair services are offered by regional resellers during warranty period. However, for these cases, product repair beyond warranty period, the termination of dealership with your local reseller, or product repair beyond warranty scope, Walton Chaintech offers **13 months warranty** but it is valid from the Date shown on the attached serial no. label, and is responsible for paying one way shipping cost.
2. Warranty void if the labels or serial number are missing, altered, obliterated or removed or are not purchased from authorized seller by Walton Chaintech. Please contact the original reseller for repair service
3. Please pack every piece of the defective product with the original package or proper package (e.g. bubble bag, polystyrene or box). Walton Chaintech has right not to not provided the repair service for any defective product caused by a poor package during the transit.
4. In the event of a defect during the warranty period, Walton Chaintech will repair or replace the defective product. For the phase out module, Walton Chaintech has right to provide other same level product instead.
5. If a defective card can't be repaired to original condition. For the following situations:
  - (1) Damaged is caused by a natural disaster, accidental.
  - (2) Damage is caused of improper operation by end user.
  - (3) installed incorrectly or not used in a proper working environment.
  - (4) disassembled/modified or not installed by user manual.
  - (5) Circuit or parts have been oxygenized because of the bad working condition.

6. Accessories or gifts don't have warranty cover.

7. Where to find the serial number?



Find the expiration date of warranty from serial label.



**\*\* If above warranty policies are accepted please fill in an RMA request Form which contains model name, serial number, and defect reason and send Email to [Walton Chaintech](#).**

## 送修申請單/ RMA FORM

RMA NO \_\_\_\_\_ Date: \_\_\_\_\_ Page \_\_\_\_\_ of \_\_\_\_\_ Date: \_\_\_\_\_

客戶名稱： Customer Name		地址 ADD			
聯絡人： Contact Person		TEL		FAX	

項次	機型	序號	故障情形	過保證期	清點差異	收費標準
No.	Model	Serial No.	Fault Description	Out of Warranty	Receiving Discrepancy	Service Charge
1				<input type="checkbox"/> Y <input type="checkbox"/> N		
2				<input type="checkbox"/> Y <input type="checkbox"/> N		
3				<input type="checkbox"/> Y <input type="checkbox"/> N		
4				<input type="checkbox"/> Y <input type="checkbox"/> N		
5				<input type="checkbox"/> Y <input type="checkbox"/> N		
6				<input type="checkbox"/> Y <input type="checkbox"/> N		
7				<input type="checkbox"/> Y <input type="checkbox"/> N		
8				<input type="checkbox"/> Y <input type="checkbox"/> N		
9				<input type="checkbox"/> Y <input type="checkbox"/> N		
10				<input type="checkbox"/> Y <input type="checkbox"/> N		

回執簽收：Checked or receiver by Chaintech: